

Representation 1

We wish to object to Heavitree Social Club's application for a Premises Licence. We believe this will cause an increase in the number of people using the Beer Garden and Waterpark as more people will be able to use the Club's facilities.

Heavitree Social Club is located in a residential area. The Club has caused increasing social nuisance to its neighbours during the last few years. As one of their nearest neighbours, we have experienced several unpleasant or threatening situations. We have ignored or worked around most of these as we recognise the Club offers a service to the community. However, the excessive music played in the Club's beer garden causes much distress to us. Our property shares a brick wall boundary with the Club. Live bands have set up in the garden and played amplified music for several hours, beginning around noon and ending in the evening. Recorded music is played in the garden often at a high volume. My back door is ten metres from this brick wall. The music can be heard the length of Glenmore Road. It is often impossible to sit in our garden when this is happening and carry on a normal conversation. I believe that this is our right and that we should not be forced out of our house through excessive noise, especially as, during the summer or spells of fine weather, this can happen for many days at a time. Details of the Club's opening hours, as published, cause us great anxiety.

We ask that that music is played only indoors; this would be a fair compromise between the wants of the club members and the needs of the Club's many neighbours.



Representation 2

Dear Sir/ Madam,

I am writing as a local resident of Attwyll Avenue regarding the application to grant a premises licence to Heavitree Social Club PLC for outdoor live and recorded music. The Heavitree social club is surrounded by residential properties and I believe the proposal for outdoor live and recorded music throughout the week will interfere with the enjoyment of our homes and gardens. One of the reasons and highlights of living in this area is how peaceful it is and this proposal will most certainly take this away.

I have no issues whatsoever with the sport being played on the football ground and this has been easy to tolerate as it is only for a few evenings per week. However if live music is allowed every day as proposed this will cause significant unrest and disruption. I am a shift worker, so I have to regularly sleep during the day which I cannot see this being a possibility when music will be played from 11am/12pm onwards. In the past we have experienced music being played so loud from the grounds that we were unable to hold a conversation in our gardens. If this application is approved then it will have serious implications on the mental health of any shift workers or parents in the surrounding area.

[REDACTED]

Representation 3

Dear Exeter Licence Team Members,

I would like you to take into account my previous view and complaint about Heavitree Social Club who have renewed their application to play live music and serve alcohol outside the club. I would still object against this strongly. I have talked to many neighbours near the club who feel that the owner of this club has no respect for the right of peace and quiet of the residents who live surrounding this noisy club. Every Saturday morning they blare out their party music with no care for anyone who is still sleeping or who would like to live in peace and quiet.

I think you should have emailed the people who complained last year to inform us of this man's licence renewal instead of a small notice that we could have missed in the local newspaper.

Yours

A large black rectangular redaction box covering the signature and name of the sender.

Representation 4

Good afternoon Mr Gardiner

I write again to object to the **New Premises License** for the above Club
I am concerned about the timings for outdoor activities. I believe **23:30** is the absolute latest that there should be sale of alcohol inside and outside the Club, outdoor music, dance and entertainment on any night.

It should be evident that any timings permitted inside the Club have an effect on noise levels outside of the Club. Serving drinks outdoors with or without music creates disturbance to neighbouring properties.

My objection is based on the effect of Club activities/noise on the quiet enjoyment of neighbouring residential properties on the grounds of **Public Nuisance**.
Please can you acknowledge receipt of this email.



PREVIOUS REPRESENTATION – DATED OCTOBER 2020

I write to OBJECT to four of the seven aspects of the above premises licence application.

I have lived in Avondale Road for 46 years. I have always tolerated the football club and the inevitable disturbance of footballs coming over the very high fence into my garden and the bad language associated with the game. The football ground was here first.

Over the years there has been a proliferation of licenced activity in the building that is now The Heavitree Social Club. Residents in our area already suffer noise nuisance from the Club under existing permissions. To extend permissions for music - including live music -to be played outdoors in a residential area until 01:00 on Fridays and Saturdays is unacceptable for neighbours of The Club. The weekday cut offs are equally disturbing to anyone who keeps normalrest hours.

I OBJECT to sections numbered 2, 3, 5 and 7 which relate to extended hours of music and refreshments being served outdoors ie within meters of my home.

In summary I OBJECT to this application on the grounds that it will create additional public nuisance to neighbouring properties.

Please acknowledge receipt of this email. Councillors I would appreciate one of you contacting me about this.



Sent from my iPad

Representation 5

Dear Exeter City Council,

We understand that Heavitree Social Club have once again applied to you for a Premises License. We protested against the previous application, back in October, on the basis that the noise would deeply affect our lives and the mental wellbeing of ourselves and our children. We would like our previous views to be brought forward to the next hearing and have attached our original letter to you so that our views can be acknowledged. We strongly protest to the extended entertainment hours.

Thank you for your time,

[REDACTED]

[REDACTED]

RE: Application to grant a premises license for The Heavitree Social Club.

Dear Exeter City Council,

We are writing to express our deep concern and worry about the proposed application to grant a premises license to 'The Heavitree Social Club'. We reside at the top of Glenmore Road and our garden backs onto the social club changing rooms and garden. Although the noise and disturbance has gradually increased over recent months, we have sought to maintain a good relationship with the club; ignoring loud music at the weekends and holidays, players swearing whilst training, balls being kicked into the garden and items being thrown by children into our garden over the boundary wall. We, of course, expect a certain level of noise (exuberant conversations, loud music, children having fun etc.) in choosing to live next to the social club. We have never complained and we value the role of the club in the community. We appreciate that it is a meeting place for people of all ages and that exercise is so important for all. We also appreciate that the club has a bar and we would expect music to be played and to this we do not object. However, there is a limit to what is reasonable noise in a built up area surrounded by people's homes.

With the expanding of the children's play area, to include a water 'park' in the beer garden the levels of noise have increased dramatically. This is all at the rear of the building and abuts to our property; music invariably starts about 10am on a Saturday morning in conjunction with the start of football training, although the music is inside, they open all the doors and turn the music up.

This continues throughout the day and frequently well into the evening. We understand that this is part of life co-residing with the sports and social club. Unfortunately, this has become an increasing imposition on ours and our neighbour's lives. During the summer we found it difficult to comfortably make use of our own garden, it could be difficult to hold a conversation, let alone to sit and relax in OUR outside space, due to the incessant music and this is often worse when the music is 'live'.

Therefore, we were shocked to find out that the club has put in an application to play live and recorded music from 12pm until **11.30pm** from Monday to Wednesday, 12pm until **1am** on Thursday and Friday, 11am until 1am on Saturday and then 11am until **11pm** on Sunday! We feel that this is an unnecessary extension to their licence, which has the potential to impact on our mental health and wellbeing.

Firstly, we have children who are attending school. They go to bed at 8pm on a school night. They could potentially then be kept awake until 11.30pm and then will need to be up at 6.30am to get ready for school. We cannot see how this could possibly be acceptable. We are both teachers at local schools and try to get to bed at 10pm ready to get up at 6am and teach the next day. There are many other residents in our area who could not cope with this situation: nurses, doctors, shift workers, elderly people etc. The wellbeing of our children, key workers and anyone who lives in the immediate area must be considered. Fourteen hours of loud music a day is an encroachment on our ability to function in our jobs and as human beings! These hours are unsociable if taken to the limit of the licence and could lead to members of Exeter's workforce unable to do their job due to fatigue! Hence, we strongly object to the extending of the hours in which the club can play both live and recorded music outside. I appreciate that the club probably won't use this extension to play music outside all of the time but the potential will be there and I'm sure they are planning to make good use of the extra time in better weather, which will be to our detriment.

We moved to the area, not only because it was peaceful, but we believed that it would be a wonderful area to bring up our children. We certainly would not have chosen to move here if we thought it would be similar to living next to a public house, rather than a sports and social club. We are expected to go to work and teach and for our children to be alert at school, but I cannot see how this is possible with the proposed hours set out in the application. We have often been upset about the manner in which some members of the club have spoken to our neighbours; who have gracefully put up with children throwing things into their garden, sitting on the wall staring into their garden and property and often swearing at them and then getting abuse from the parents!

This is a sad situation and we are sure this is not the relationship that the social club want to have with their neighbours. It is difficult enough to sleep at night when there is a function on now, let alone if the hours are extended. Would you want to be kept awake until 1am and then have to get up and go to work? Would you think it acceptable for your children to be kept awake until 1am and then have to go to school? In a residential area, loud music

needs to be kept inside a building, so that surrounding families can live in peace. If music is to be played outside, it needs to be kept within reason. Members of the social club do not have to put up with the noise; they can walk away if they choose. We however cannot! We become trapped inside our house, with the windows shut to reduce the noise levels, even at the height of summer when their music is continually being played outside.

Please listen to our plea and understand our concerns.



Representation 6

Dear Exeter City

I would like to object to the Heavitree Social Club Licence Application to extend their opening hours and in particular to increase the hours they can play live music both inside and outside their building. We live in one of the properties that backs onto the Football pitch at the back of Heavitree Social Club. The noise from the 5-a-side astro and main football pitch is audible both inside our house and more noticeable in the garden. This lasts until 10pm most nights, making it quite impossible to get an early night before this just from this noise alone and especially harder when they gather in the car park for conversations that go beyond this time. This is then made much worse when they start playing music over the speakers on the football field for warm ups and training sessions. At the moment this is only on a Thursday evening and Saturday morning which is not ideal and music can clearly be heard throughout our whole house, leaving us to huddle in one room where the noise is just about acceptable. A complaint about this has already gone into the council. We agreed to live behind a football pitch, music doesn't need to be included in this to do the sport.

If the licence is approved, then the noise both inside our house and particularly in the garden will be much worse. A particular worry is the live music outdoors which they are applying to extend until 11pm on most days but 00:30 on a Friday and Saturday night. This will keep us awake until it has finished and will not be helped by the people in the beer garden which is very close to private gardens. We have already witnessed from the football field alone that the louder the music being played, the louder the voices of people are. I am sure this will be replicated with the outside beer garden. I believe this to be unacceptable on a noise, disturbance and nuisance point of view as it will effectively render our garden unusable to have a conversation during any times of music being played outside, or when large groups of people are in the beer garden / car park. We expect the extended hours of this licence will be used to full effect during the warmer months, are we expected to keep our windows shut and suffer with heat to get some peace and quiet in our own homes? The disturbance will be more frequent and for longer, unsociable hours if the licence is granted and will extend beyond those hours listed as people leave the venue after closing time. They have a tendency to be extra loud after having a few drinks!

I hope you take all these points into account and do not grant permission for this application, particularly for the extended music times and any music playing outdoors.

Kind Regards,



Representation 7

Dear Sir/Madam,

I wish strongly to object to the licensing application submitted by Mark Hunt for provision of live and recorded music played outdoors 7 days per week, opening to late hours and sale of alcohol. In particular:

Provision of Live Music Outdoors

Provision of Recorded Music Outdoors

Provision of Anything of a Similar Description to Live Music, Recorded Music or Performance of Dance.

I cannot think about this application unless as a bad joke.

Noise pollution is widely recognised as one of the main environment actors that can make people's lives a misery. The noise of amplified music is distressing, especially from the live bands screaming without a hint of melody. I have to shut all windows and stay inside, small children cannot have a day nap, I can difficulty to concentrate while working from home as an IT specialist. The Social Club is 20 meters apart of my house and the impact of amplified outdoor played music is not possible to mitigate apart from sitting locked inside the house.

I have to question the applicant, when and how the residents, who live nearby, would have a quiet time and be ready for a work next day, if loud music and dancing outdoors would be allowed up to 0:30? We are not guaranteed even recommended 8 hours night sleep. I think the committee is not so naive to think, that after the alcohol served until 0:30, club visitors will leave the premises on their tiptoes in a complete silence. There are plenty of pubs nearby on Fore Street, Heavitree, where people can have drinks during the day until the late evening and a new cafe is to be opened in the Heavitree Park.

I do not know any other club or pub in Exeter, which plays outdoor music. St. Loyds used used to be a quiet residential area, where any commercial activities are forbidden. This is written in my deeds of the property.

I have checked for opening hours bars in the Exeter City Centre, and most of them operate until 22:00 or 23:00.

All provisions are about attracting young people in the easiest way and making money from alcohol rather than extending physical activities of the Club (football, tennis and many other), which will be best suits all of us as a society.

I am implacably opposed to the application of outdoor played music which is damaging to my quality of life and wellbeing. I trust that licensing committee will reject outdoor played music, this most ill-considered and insensitive application.

Yours sincerely,

A solid black rectangular redaction box covering the signature area.

Representation 8

Dear Sir/Madam,

We write in connection with the above application.

We would request that concerns which we raised in respect of a similar application made by the club in October 2020 be brought forward for consideration in regard to this application.

We have reproduced the concerns below:

We write in respect of the above in order to record concerns/objections in connection with certain aspects of the application.

A request has been made for the general provision of live and recorded music both indoors and outdoors.

Although we have no specific issues with the provision of indoor music we do not feel that it is appropriate to allow unrestricted permission for the provision of outdoor music.

We live in premises adjacent to the social club and we feel that any permission for outdoor music should not be unlimited and should be restricted to reasonable hours.

In the past outdoor music events at the club have been held on relatively few occasions (normally summer weekends and bank holidays) and all have commenced

and finished at sensible hours. None appeared to start before midday or finish beyond 6pm.

We feel that any extension to the frequency or duration of these events is inappropriate as it would have an adverse effect on the surrounding neighbourhood and environment.

We understand that the club already holds a club licence which covers club members and their guests, however we believe that a new premises licence, if granted, will allow anyone to make use of the facilities and attend any functions . This would undoubtedly result in more people using the club which heightens our concern about noise levels, in particular in connection with outdoor events/activities.

Finally, could you please confirm that the name under which the application has been made is Heavitree Social Club PLC.



Representation 9

We are objecting as we did last year to the new premises license for Heavitree Social Club 2 East Wonford Hill, Exeter EX1 3BS We live in what I class a Close proximity to the outside space of this club and it's a residential area where people have to get up to go to work the next day after a noise disruptive sleep, I am not objecting to the inside license but am strongly as last year objecting to the extension of live and recorded music outside until very late and even into the early hours sometime.

[REDACTED]

Sent from my iPhone

Representation 10

Dear Sirs

I write to OBJECT to the application for music licence for Heavitree Social Club, with particular reference to the live and recorded music outside. I wish the points raised in my previous objection also to be considered.

The neighbouring residents are already subjected to considerable disturbance from the social club and football ground. The extension of playing live and recorded music outdoors until 0:30am on Fridays and Saturdays is not acceptable to the neighbours of the club, this is after all residential area. Weekday extension is equally disturbing for those that have to work or attend school the following day.

At a time when mental health is so much a focus of national attention I feel it is wrong to impose this unnecessary noise on those that do not wish to experience it i.e. the neighbouring residents. If the licence restricts the use to indoors then only those that wish to experience it can and the residents will be spared.

The club already take liberties with music being blasted from the PA system before 11:00 on Saturday and Sundays on some occasions as early as 9:00 and continuing throughout the day.

I OBJECT to all live and recorded music or anything of similar description to live or recorded music or performances of dance outdoors of the application which relate to extended hours of music and refreshments being served outdoors.

In the previous application the area where it is proposed that alcohol can be drunk includes all the 5-aside area and half of the pitch, (none of this was made clear as part of that application prior to closing of recording of objections) it is not clear in the current application where it is proposed alcohol will be consumed. I believe these areas are in conflict with the rules around football grounds and consumption of alcohol i.e. Sporting Events (Control of Alcohol etc.) Act 1985. Any consumption of alcohol should be restricted to the immediate vicinity of the premises i.e. the club house.

In summary I OBJECT to this application is on the grounds that it will create additional public nuisance to neighbouring properties.

Please acknowledge receipt of this email.



Representation 11

To whom it may concern

I note that in April Heavitree Social Club re submitted an application to extend their licensing to include outdoor music/performances

The Club previously applied (unsuccessfully) to Exeter City Council, to whom we sent our objections and I wish for these previous views to be brought forward to the next meeting

In addition I am writing to again express our concerns regarding this application

Heavitree is a quiet, friendly community. With the impact of COVID it is good to see local businesses such as the Club once again opening, having survived a very difficult year

Living close to the Social Club it is good to hear the children now playing in the garden, enjoying the water feature and people enjoying time in the Club garden being able to meet up again with friends and family

We have lived at our current address for 20 years and have so far had little disturbance from the Club.

Live music in the garden has generally been in the Summer to raise money for charities/when the garden is open to the Public. Although this means we are not able to enjoy our own space during the performances we have 'tolerated' this as it has been infrequent and for a good cause. Any other live music is indoors and is tolerated as causes minimal disturbance

The Application is requesting permission to have Live/recorded indoor and outdoor music each day concluding late at night

The Club is in close proximity to several houses and close to the main Heavitree Road, it also backs on to Mowbray Court, a retirement complex. Live music would therefore cause disturbance to a large number of people, many of whom may not have seen the Application and therefore had no chance to raise their objections

Personally I know of no places where live outdoor music is allowed in such a built up area Having attended functions at the Club I am aware that they already have an adequate indoor stage and large bar area so there is no need to extend music into the garden. I was concerned to hear from a neighbour that an outdoor stage area may have already been created before the Application has even been considered?

To summarise we have are in full support of the Club itself but do object to the Application for any outdoor live/recorded music or performance of dance as we feel this would cause disruption and stress to a large number of residents who live in close proximity

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Representation 12

Dear Sirs

I write to OBJECT to the application for music licence for Heavitree Social Club, with particular reference to the live and recorded music or similar outside.

The neighbouring residents are already subjected to considerable disturbance from the social club and football ground. The extension of playing live music outdoors [until](#) 0:30am on Fridays and Saturdays is not acceptable to the neighbours of the club, this is after all a residential area. Weekday extension is equally disturbing for those that have to work or attend school the following day.

The club already take liberties with music being blasted from the PA system before 11:00 on Saturday and Sundays on some occasions as early [as 9:00](#) and continuing all day.

I OBJECT to all the sections of the application which relate to extended hours of music played outdoors and refreshments being served outdoors.

In summary I OBJECT to this application is on the grounds that it will create additional public nuisance to neighbouring properties.

Please acknowledge receipt of this email.



Representation 13

Hi

I would like to raise some objections about Mr Hunt's application for his Grant To A Premises Licence for the Heavitree Social Club, East Wonford Hill, Exeter.

Like many living in the area I am a shift worker with the NHS and though I can tolerate the occasional bank holiday events I have found them to be increasingly louder, for longer and more disturbing.

Over the years I have experienced a growing trend for late events and all day bank holiday events at the club. These have resulted in increased noise and drunken people leaving the club during the day, into the evening and early hours. Mr Hunt's application is for regular events through the week and weekend to include live music both indoors and outdoors and extended licensed hours. With that loud music outdoors comes the customers drinking outdoors and their competition to be heard over the loud music.

The club as you know is on East Wonford Hill the B3183. This I think we will agree is a major arterial road for the city from and to Sowton Industrial Estate, the M5 and the operational headquarters all 3 emergency services. The pedestrian access to the club has only a narrow pavement on the East side of the club. This pavement only gets wide enough for 2 adults to walk side by side approximately 90 meters meters further east down the hill towards the Pelican Crossing some 120 meters away. On the opposite side of the road adjacent the club's access road is a more standard width pedestrian pavement which runs the full length of the road and beyond.

I have over the years witnessed many drunken people, both during the day and in the evening leaving the club on foot and walking straight out onto the road to get the other side where there is a suitable pavement. I also see some walking two to three abreast along the line of the narrow pavement going down East Wonford Hill and also some taking more risks by walking West along the road with their back to the traffic before eventually realising (possibly prompted by motorists) the risks they are taking and crossing the road. Very few appear to use the pelican crossing. In fact on many occasions when driving towards the club I've seen drunken people leaving on foot, I have deemed it necessary on some occasions and when it is safe to do so, to stop my vehicle short of club entrance road in order to offer these pedestrians safety in crossing the road.

Being a club, the Manager has greater control on its patrons and their guests. Making it open to the public in general together with the extended Licensed Trading hours, the music the Refreshment House Licence etc. all add up to more disturbance, litter, and dangers to the public throughout the day and into the early hours.

This is a residential area and though it is nice to see the business growing I feel that this will be a greater imposition on all the local residents and area in general.

As a foot note I don't feel this licensing applications has been circulated very well. Had I not been informed by a member of the public I would not have been aware this second application, nor would some other people I have mentioned it to. Should residents be expected to read it in the local newspaper paper or minesweeping the applications on exeter.gov just on the off chance that they might see something that could effect them, or their community or that they could assist with.

I request you consider my abbreviated list of objections.



Representation 14

Good morning,

Regarding the new application by Heavitree Social Club EX1 3BS: please consider my comments on their previous application regarding my objection to late night indoor and outdoor entertainment (live music recorded music, dance, other) and alcohol provision in a family area.

I am a resident living within the vicinity of the premises. Please keep my details confidential.

Thank you,

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